

General Questions

Why was this decision made?

COVID-19 has brought unprecedented uncertainty, financial challenges and impact to our daily lives. The leadership of the Crossroads of America Council recognizes that Scouts and leaders have been planning for many months to enjoy a life changing summer camp experience. However, the health and safety of our participants, leaders and staff is our top priority so we have decided not to hold in-person camp this summer.

Will the camps be open for unit use?

The state's reopening plan will guide our decisions. Currently state guidelines prevent us from opening our camp properties. We will continue to assess and look forward to the day when we can reopen our camp properties for the use of our Scouts and Units.

Will I get a refund for summer 2020?

We will begin processing refunds for affected participants by May 15. You do not need to do anything to initiate a refund. Refunds are returned to the original payer and in the original form of payment.

How does this affect summer staff?

Those who have been hired for summer 2020 are being contacted by their respective camp leadership team.

What programs will be offered this summer?

To continue program and advancement opportunities, we are excited to announce the launch of our Scouts BSA Summer 2020 Scouting Experience. Each week, Scouts will participate in unique experiences, facilitated skill-building session, merit badges and more, all lead by dedicated Ransburg staff.

We have also developed Cub Scout Adventure Boxes. Each rank specific box is filled with everything you need to complete five elective Cub Scout Adventures at home and kick start your Cub Scouts advancement to the next rank this summer. Each box also comes with activity-specific written and video instructions so you can easily participate with your child. Each Adventure Box is designed for one child and will ship after June 1.

Will the new summer programs be accessible to all Scouts?

To ensure our programs are accessible to all Scouts, we are reviewing scholarship opportunities and working to provide a list of community partners where resources such as internet and device access is available.

I had a campership. Does that apply to the new programs?

If a Scout was awarded a campership to attend Ransburg Scout Reservation, they will also receive up to a 50 percent scholarship for the Scouts BSA 2020 Summer Experience should they choose to participate.

We are reviewing our ability and process to provide scholarships for Cub Scout Adventure Boxes.

Cub Scout Adventure Boxes

When will Adventure Boxes ship or be available for pick up?

We are providing free, contactless pickup at Camp Belzer and the Muncie and Terre Haute Scout Shops after June 1 and shipping will occur after June 1 as well. Dates and time are yet to be finalized.

What is the refund policy?

There are no refunds for Cub Scout Adventure Boxes. If you have a missing or damaged box or item, please contact us at camping@crossroadsbsa.org.

Does each Cub Scout in my family need his or her own box?

Each Adventure Box is rank specific and is designed for one child. While some items may be shared, we recommend ordering each Scout their own box.

How does my Cub Scout's completion of this adventure get tracked?

Parents should let their den leader know which adventures were completed at home.

The Adventure Boxes seem expensive. Is it worth it?

Each box is at or below the retail value of the included items. There is no additional markup to the Adventure Boxes.

Scouts BSA 2020 Summer Experience

What platform(s) are you using for this experience?

Platforms will be determined and communicated in the coming weeks. We are working to ensure positive interactions and engagement while using platforms that are safe and secure for all users.

When will Merit Badge selections go live?

Registration for specific Merit Badges and classes should be live by May 25. All registered participants will receive an invitation to register for courses, so please register as soon as possible.

What is the refund policy?

Any refunds would be determined by the summer staff, but requests can be made to Stephanie Marron at smarron@crossroadsbsa.org. With this experience being different than a typical summer, we've left weekends free in case a makeup session is needed because of any technical difficulties. If technical difficulties could not be overcome, participation in another session would be pursued before a refund.

How will I know if my Scout will be safe online?

All Scouts should have completed Cyber Chip before participation. We will outline best practices for safe engagement in a pre-session packet, which we'd ask parents to review with their Scout. Platforms used

will have security features. Our facilitators will also set best practices for interaction and share these with participants.

How does my Scout's Merit Badge requirement completions get tracked?

We will use the same process as a normal summer, with facilitators completing the class tracking in BlackPug, and providing digital copies of advancement records to each Scout. This will need to be logged in ScoutBook or shared with your leader for final approval and processing.

When will I receive my patch?

Patches will be mailed to each Scout at the completion of their session. Those participating in a second session will not receive a second patch.