

Online Mandatory Youth Protection Training (Helpful Hints)

A group of 50 volunteer were asked to take the course and provide feedback on the on-line training. This was done to help make the experience more pleasant for all.

Fire fox web browser will go very slow. It has been reported that the pages will take 2 minutes to load.

Google Chrome is currently, the fastest web browser to use.

Internet Explorer is working.

You might need to “enable your Pop up blocker”

Video Lag has been experienced because of the individual connection. The video may run slow or a transparent grey “loading” box will appear over the video. If you experience this we suggest changing browser or internet connection when possible.

The navigation to the actual training isn't very clear. Down load the [Mandatory Youth Protection Help Guide](#) for a step by step tutorial.

This can be found at <http://www.crossroadsbsa.org/BSA160page166.php>

Each Module will take between 20 - 40 minutes to complete depending on the internet you are using. The overall training can be completed between 60-90 minutes.

After completing each module please click the back arrow located in the top right corner. This will bring you back to the listing page. If you use the web browser back page you will be sent to the beginning page where you will have to log in, again.

When taking your test, you will need to hit the “Submit” button twice. The first time to submit your and the second time to advance to the next question.